



CORPORATE SOCIAL RESPONSIBILITY POLICY

Introduction to Corporate Social Responsibility (CSR)

CSR refers to the way in which businesses regulate themselves in order to ensure that all of their activities positively affect society as a whole. CSR policies aim to guarantee that companies work ethically, considering human rights as well as the social, economic and environmental impacts of what they do as a business. Businesses should meet, and aim to exceed, any relevant legislation, and if legislation does not exist in a particular area, the company should ensure they carry out best practices anyway.

Eco-Mist Biotechnics are committed to ensuring that any business undertakings are conducted as ethically as possible by following the below policy.

Who we are and what we do

Eco-Mist Biotechnics specializes in the development, manufacture, and application of decontamination solutions against surface and airborne pathogens within the healthcare, food and beverage, hotel & leisure, pharmaceutical, transport, education and retail sectors.

Our products have been specifically designed to eradicate the most difficult and prevalent contaminants known to man, including the most virulent bacterium, viruses, fungicides and spores – generally recognised as the most difficult to deal with.

Unlike many traditional 'specialists' we do not rely on using potentially harmful substances like bleach or hydrogen peroxide to treat affected areas. Our exclusive range of biocides are completely safe to humans, animals, plant life and the environment and can safely be handled and disposed of without risk to users, patients, customers, or guests.

Looking after Employees

At Eco-Mist we strive to maintain a good working environment for our staff. We undergo continual staff training in all aspects of the business as well as the option of external training courses. Our ISO 9001 accreditation includes a commitment to staff training in all related work areas as well as health and safety. Staff training and appraisals are regularly conducted to promote personal development. Staff are provided with detailed documentation of all training given.

All staff are paid salaries which exceed National Minimum / Living Wage and are allowed flexible working hours where possible. Staff benefit from a good pension scheme and have access to team building events.

Looking after Customers

Our company records customer complaints and ensures that the issue is dealt with quickly and in a satisfactory way for the customer.

We make sure that all our products meet the legislative requirements including CE marking, where applicable, and the company ensures the safety and quality of our products and services.

Our company commits to clear communication with customers throughout all dealings and transactions.

Suppliers' Standards

We require suppliers to have evidence that they adhere to the Modern Slavery Act 2015

We require suppliers to operate in line with the Bribery Act 2010

We use local suppliers where possible and always endeavour to pay our suppliers properly and on time.

We ask that our suppliers have a CSR policy in place.

We are entirely committed to clear communication with suppliers.

Protecting the Environment

We have a company commitment to monitor waste reduction, re-use and recycle wherever possible.

We encourage our customers to recycle by providing free collection of plastic containers.

We monitor all types of materials used within the business, whether they are recyclable or can be made from recycled material.

We encourage staff to cycle, car share or use public transport to get to work if possible.

We encourage staff to use greener fuels in their personal vehicles if possible.

All company vehicles such as company cars are now fully electric.

Community Engagement

Eco-Mist Biotechnics has made donations to local charities, sports clubs, societies, youth groups, community centres, and supplied free products to local Care Homes and Schools

Eco-Mist supports the surrounding community by employing local people.

Measurement

We plan to regularly monitor and assess whether or not these measures are working. As part of our internal ISO 9001 auditing system, we have integrated CSR as another regular auditable parameter.

We are intent on recording the achievements accomplished as a result of CSR implementation.



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